Getting Technical Assistance

If you have a technical request or experience any problems working with SharePoint 2010 that you are unable to resolve, contact the DCRI Service Desk.

- **Email**: dcriservicedesk@duke.edu

- **Phone** (for time-sensitive issues): 919.668.8916 Monday through Friday (6 a.m. to midnight, Eastern time, except holidays)

- **Online** (if you have a FootPrints account): servicedesk.dcri.duke.edu

Duke Clinical Research Institute

Accessing the SharePoint 2010 Learning Center

SharePoint 2010 Quick Reference Cards (QRCs), Tutorials, eBooks, useful links, and other learning opportunities are all available on this Learning Center website, located on the DCRI Pulse Intranet.

1   At the top of any DCRI Pulse page, enter **sharepoint learning** into the **Search** box.

2   Press **Enter**.
    A page of search results appears.

3   Click **SharePoint 2010 Learning Center**.
    The Learning Center appears.